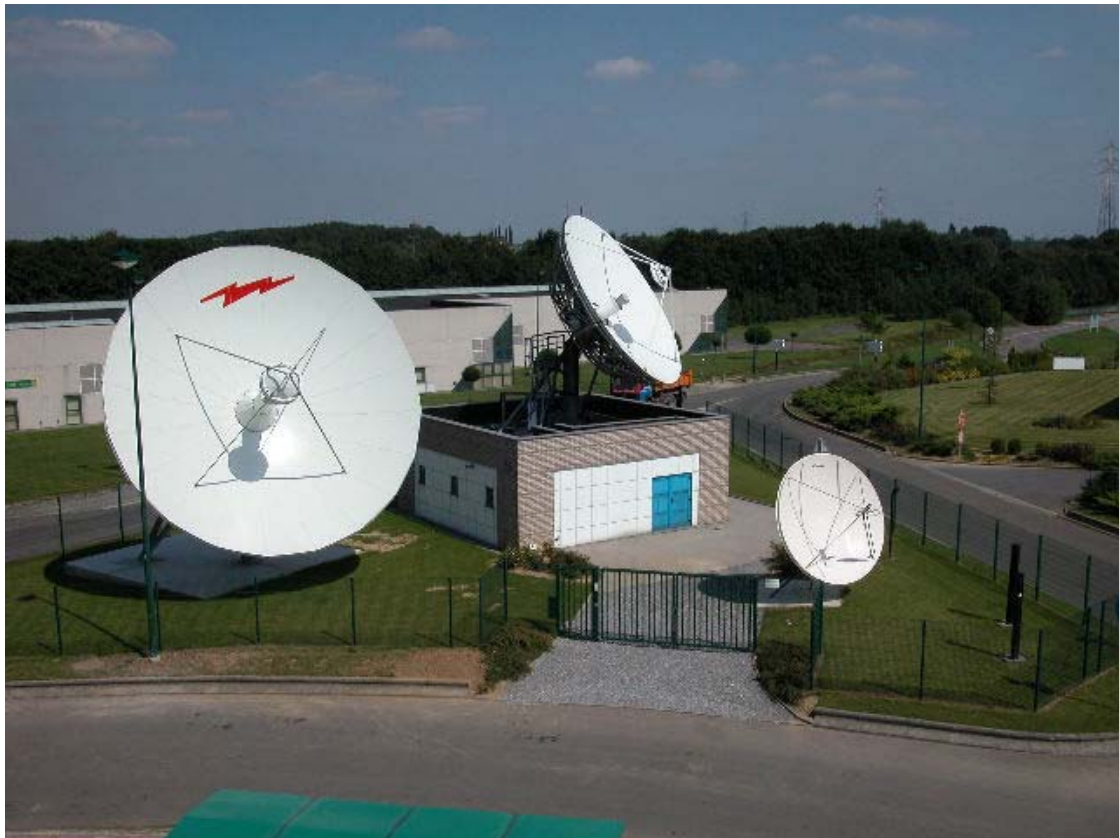


## Infocom Company Profile



(view of Infocom's parent company own teleport facility at LinkAfrica, Belgium)

Infocom's roots go back to Uganda's Internet pioneers Infomail (starting in 1995) and Starcom who later merged their Internet activities and formed Infocom.

With over 9 years of experience in providing Internet services in Uganda, the company has grown both in technical operation and client base, remaining the market leader in this competitive field.

Infocom today offers a full portfolio of Internet, e-mail and IT related services, from a single-user residential dial-up account to corporate leased line or wireless broadband Internet connectivity. From client VPN (virtual private network) implementation to office networking or campus LAN/WAN design and installation including various network maintenance schemes.



Our mission statement is simply to continue to deliver the very best in Internet solutions allowing all Infocom clients to take advantage of all benefits the Internet has to offer.

And as a true technology company, Infocom has pioneered many “firsts” and introduced new and state-of-the-art services and connectivity to the benefit of its clients:

- Metronet® - Infocom’s wireless broadband Internet and high-speed data connectivity;
- Full scalable bandwidth management system for broadband Internet access with managed or dedicated capacities from 32kbps to 1Mbps;
- Digital interconnect to all Ugandan telecom operators for 56kbps (V92 standard) analog and 64/128kbps ISDN dial-up connectivity;
- WebMail® – a web based interface which enables clients to access their e-mail accounts from anywhere in the world via Infocom’s website;
- PhoneMail® – use your mobile telephone to read, write and manage your e-mails from anywhere. PhoneMail is a value added service exclusively available to all Infocom Internet and e-mail subscribers;
- Countrywide dial-up access with one number and at a standard local tariff within the UTL fixed network;
- Client account information page – a web-based access via Infocom’s home page which enables clients to view and control all relevant account information like account status, invoices issued, statements, billing period and dial-up records as well as real-time bandwidth utilization graphs for Metronet clients. It also allows clients to change their log-on access password and other personal details at any time.

Infocom has undergone a repeated and very capital extensive redesign of its operational backbone infrastructure and Internet access to stay ahead in the market with the most state-of-the-art technology available. The company today not only operates the highest Internet access capacity in the market connected via own dedicated satellite earth stations, but we offer connectivity through a fully managed high performance switched gigabyte Ethernet backbone and server farm to ensure that we can provide our clients with the fastest and technically most advanced link to the world.



The company also maintains a team of highly qualified and certified (Cisco) network engineers to provide an unparalleled level of expertise and competence to meet even the most challenging IT and connectivity requirements of our clients. Our fully qualified customer service and technical support teams are able to resolve any problems in the shortest possible time.

Due to the company's pre-eminent status as an ISP in the market, Infocom was in September 2000 acquired by MSI Cellular, recently re-branded as Celtel International, based in the Netherlands and currently licensed in 14 African countries to provide telecom services to over 250 million people. Celtel International is also a member of the ITU that co-ordinates telecom initiatives across the developing world.

Infocom is today more than ever well positioned as a leading technology company to provide its clientele with state-of-the art technical and commercially scalable solutions and is offering a progressive contribution to the development of the corporate and private Internet and data communications sector of the country.



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